

OSX troubleshooting

Installing OS X

- Install checklist
- System requirements
- Install options
- Utilities on the install DVD

Configuring a new OS X build

- Creating an administrator account
- Using Migration Assistant
- Setting default parameters

OS X Accounts

- Setting up Standard and Administrator accounts
- The Guest account
- Managed accounts
- The limits of admin and standard users
- Deleting an account

The OS X File System

- Navigating the file system
- The concept of libraries
- Working with permissions
- File system issues - permission repairs
- Archiving methods
- Font management

Applications within OS X

- The application environment
- Protected memory
- Monitoring applications
- Application preferences

Networking and printing

- Connecting to a network
- Network troubleshooting
- Common printing issues
- Diagnosing printing problems

Troubleshooting round-up

- The process of elimination
- Housekeeping best practice

Questions and answers